

The IIA's Information Technology Conference for Today's Auditor

February 9–11, 2005
Grand Hyatt on Union Square
San Francisco, California



The Institute of
Internal Auditors

We teach IT so you can audit IT.

The IIA's Information Technology Conference for Today's Auditor

February 9 – 11, 2005
San Francisco, California

For most of us, today's advanced technology is a bridge that connects us to the world. We push a button, and suddenly anything we need is at our fingertips. We do little more than think about the information we want—audit reports, financial data—and poof, it's there. For us and our organizations, this technology is incredible, invaluable, and indispensable, whether we know how it actually works or not.

But with recent regulatory changes, the time has come when auditors are essentially required to bridge this gap in their knowledge. In other words, today it's not enough to know how to access your organization's information technology. You need to understand the impact of IT risks. You need to be aware of IT controls. You need to know enough to conduct or manage an IT audit. That doesn't mean you need to enroll in technical school, but the fact is, you can't perform your job effectively these days without a basic understanding of how IT and emerging technologies may impact your organization. In other words, you need to attend The IIA's 2005 Information Technology Conference for Today's Auditor in San Francisco.

Spanning A Range Of Topics. Connecting You With Your Colleagues.

Over the course of this two and a half day conference, we'll cover issues such as network security, the new FISMA standards and guidelines, and integrating IT into the internal audit process. Just as important, this is an excellent opportunity to network with audit professionals from around the country who are facing the same issues you are in today's heavily regulated environment. So, not only will you gain a wealth of knowledge about IT and auditing, but you'll be able to exchange best practices with colleagues as well.

This conference is a must for CAEs, mid-level audit professionals and anyone involved in IT auditing at any level. More importantly, it's an incredible opportunity to establish a bridge between technology and auditing so you can elevate your organization's audit process to an entirely new level.

Hotel Information

Grand Hyatt Union Square
345 Stockton Street
San Francisco, California 94108
Telephone: +1-415-398-1234

Web site: <http://www.grandsanfrancisco.hyatt.com>

Room rate: US \$184 sgl/dbl (cut-off date, January 19, 2005; room and rates are subject to availability)

Towering 36 stories above Union Square in the heart of downtown San Francisco, the Grand Hyatt takes pride in offering you the best of everything - luxurious rooms, delicious food, and unparalleled service. It's just minutes away from the theatre district, Chinatown, the Financial District, world-class shopping, cable cars to Fisherman's Wharf and Ghirardelli Square, and 15 minutes from San Francisco International Airport.



Conference at a Glance

Tuesday, February 8

9:00 a.m.–5:00 p.m.

Pre-conference Workshops
(optional)

- WS 1 Proactive Approaches to
Hardening Your Network
- WS 2 Windows 2000/2003 for
IT Audit Managers

4:00–6:00 p.m.

Conference Registration

Wednesday, February 9

7:30–8:30 a.m.

Continental Breakfast and
Networking

8:30–9:45 a.m.

- GS1 What's Wrong with
Information Security and
How to Fix It?

9:45–10:15 a.m. Networking Break

10:15–11:45 a.m.

- CS 1-1 An Effective Framework for
Enterprise-wide Security
Management
- CS 1-2 The New FISMA Standards
and Guidelines
- CS 1-3 Motivating Management to
Implement Effective
Information Security
- CS 1-4 IT Audit Training Strategies:
Getting Ahead and Staying
Ahead

11:45 a.m.–1:00 p.m. Lunch

1:00–2:10 p.m.

- CS 2-1 Protecting Your Enterprise
from Hackers
- CS 2-2 Approaches to IT Governance
- CS 2-3 Using the Internet to Improve
Internal Audit
- CS 2-4 Top Ten IT Audit Issues

2:10–2:30 p.m. Networking Break

2:30–3:40 p.m.

- CS 3-1 Secure Application Code
Development: Impacts &
Implementation

- CS 3-2 Achieving Sustainability:
A Scalable Compliance
Environment Beyond 2004

- CS 3-3 Data Auditing: Today's
Essential Business Practice for
Risk Management

- CS 3-4 Wireless Networks:
Friend or Foe?

3:50–5:00 p.m.

- CS 4-1 Information Security Program
Management: A Federal
Perspective

- CS 4-2 Computer Crime and
Computer Forensics: When
the Scene of the Crime is a
Hard Drive

- CS 4-3 Ways to Audit IT Governance

- CS 4-4 Securing Your Internet
Architecture

5:00–6:00 p.m.

Welcome Reception

Thursday, February 10

7:30–8:30 a.m.

Continental Breakfast
and Networking

8:30–9:45 a.m.

- GS 2 IT Security and Compliance:
Simplifying Risk Management

9:45–10:15 a.m. Networking Break

10:15–11:25 a.m.

- CS 5-1 Information Assets Protection
- CS 5-2 Rude Awakening: There is No
Such Thing as "IT Risk"!
- CS 5-3 Integrating IT into the
Internal Audit Process
- CS 5-4 Using CAATs to Increase
Your Audit Effectiveness
and Efficiency

11:25 a.m.–12:40 p.m. Lunch

12:40–2:10 p.m.

- GS 3 Governance and IT:
A Panel Discussion

2:10–2:30 p.m. Networking Break

2:30–3:40 p.m.

- CS 6-1 Auditor's Role in the Windows
2000/2003 and Active
Directory Server Roll Outs

- CS 6-2 IT Security Self-assessment

- CS 6-3 Supporting the Professional
Development of Internal
Auditors

- CS 6-4 Internal Audit's Role in an ERP
Implementation

3:50–5:00 p.m.

- CS 7-1 2005 SOX General Controls
and Application Controls Reviews

- CS 7-2 IT & Risk Assessment

- CS 7-3 Making IT More Business
Focused

- CS 7-4 Hacking 101 for Auditors

Friday, February 11, 2005

7:30–8:30 a.m.

Continental Breakfast
and Networking

8:30–9:40 a.m.

- GS 4 Secrets of Superspies

9:40–10:00 a.m. Networking Break

10:00–11:10 a.m.

- CS 8-1 Guidance for Auditing
Technology: A Panel
Discussion

- CS 8-2 IT Governance

- CS 8-3 Audit Tracking: A System that
Works

- CS 8-4 SAP Technical Infrastructure:
The Audit Impact of Web
Application Server and NetWeaver
Implementation

11:20 a.m.–12:30 p.m.

- CS 9-1 Corporate Governance and
the IT Factor

- CS 9-2 Management Issues in IT:
Understanding the Role
of Security

- CS 9-3 JD Edwards / PeopleSoft Merger:
IT Audit Impacts



Conference Workshops (optional)

Tuesday, February 8

9:00 a.m.-5:00 p.m. Pre-conference Workshops

WS 1 Proactive Approaches to Hardening Your Network

Keith Olsen CNE, CNI, MCSE, MCT, CIW, CCSE+ CCSI, B.Ed. – Senior Instructor/Engineer, Information Security Technology, Inc.

- Review the major components of a well-designed and security-focused network infrastructure.
- Discuss the pertinent issues affecting network and information security today.
- Explore the reasons for security breakdowns and how to secure your resources.

WS 2 Windows 2000/2003 For IT Audit Managers

Derek Melber, CISM, MCSE – Partner, Braincore.net

- Learn how the three big changes in Windows 2000 (Active Directory, Group Policy Objects and New Security Options) affect IT audit and security.
- Gain an understanding of how GPO can be used to enhance security, provide standardization and facilitate the administration of Windows 2000 and XP workstation environments.
- Review the encryption and enhanced login facilities within Windows 2000/2003.

4:00–6:00 p.m. Conference Registration

Conference Sessions

Wednesday, February 9, 2005

7:30–8:30 a.m. Continental Breakfast and Networking

8:30–9:45 a.m. Opening Comments—Conference Chairman

GS 1 What's Wrong with Information Security and How to Fix It?

Donn B. Parker, CISSP – Retired Emeritus Senior Consultant, Creator of the International Information Integrity Institute (I-4)

- Explore new security objectives and their benefits.
- Discuss the nature of security risk and gain insight on how to achieve due diligence.
- Receive tips for choosing good security practices and safeguards.

9:45–10:15 a.m. Networking Break

10:15–11:45 a.m. Concurrent Sessions 1

CS1-1 An Effective Framework for Enterprise-wide Security Management

Julia H. Allen – Networked Systems Survivability Program, Software Engineering Institute

- Discuss the Software Engineering Institute's findings regarding security risks and vulnerabilities.
- Discover a framework that mobilizes key enterprise functions to achieve security at the enterprise level.
- Learn about the role of key enterprise functions demonstrated by high performing IT and security organizations.

CS1-2 The New FISMA Standards and Guidelines

Stuart W. Katzke, Ph.D. – Senior Research Scientist, Computer Security Division, National Bureau of Standards and Technology

- Discuss FISMA as it relates to the protection of information and information systems.
- Learn about FISMA's risk management framework and the standards developed to help agencies comply with FISMA requirements.
- Understand the importance of the NIST's FISMA suite of documents to the commercial sector.

CS 1-3 Motivating Management to Implement Effective Information Security

Melissa Guenther – Principal, Melissa Guenther LLC

- Discuss the benefits of information security for business executives.
- Learn to build your own management communication and support plan.
- Develop metrics for sustaining support.

CS 1-4 IT Audit Training Strategies: Getting Ahead and Staying Ahead

Michael Juergens – Principal, Deloitte

- Identify the key business drivers of internal audit IT training requirements.
- Develop approaches for designing and evaluating an effective IT audit training strategy.
- Pinpoint IT audit training resources.

11:45 a.m.–1:00 p.m.

Lunch

1:00–2:10 p.m. Concurrent Sessions 2

CS 2-1 Protecting Your Enterprise from Hackers

Keith Olsen CNE, CNI, MCSE, MCT, CIW, CCSE+ CCSI, B.Ed. – Senior Instructor/Engineer, Information Security Technology, Inc

- Discover some of the common reasons for security breakdowns.
- Discuss the basic principles of information security and the elements of an effective security infrastructure.
- Learn how to take stock of your assets and liabilities.

CS 2-2 Approaches to IT Governance

Lester Diamond – Assistant Director, Information Technology Management Issues, U.S. General Accounting Office

- Review the concepts of IT governance and management and oversight from the perspective of the GAO.
- Analyze the activities required to govern IT assets within a large organization.
- Review the findings of recent work looking at the responsibilities of Federal CIOs.

Conference Sessions

CS 2-3 Using the Internet to Improve Internal Audit

Jim Kaplan, CIA, CFE – Internal Audit Director, Fairfax County Public Schools

- Discuss how to take advantage of the audit resources available via the Internet.
- Learn to improve internal audit by incorporating the Internet into the audit process.
- Find answers to audit-related questions through discussion groups and Internet meta-information.

CS 2-4 Top Ten IT Audit Issues

Michael Juergens – Principal, Deloitte

- Examine common IT audit issues.
- Identify key risks associated with these issues.
- Learn how to quantify risk and determine recommendations for remediation.

2:10–2:30 p.m. Networking Break

2:30–3:40 p.m. Concurrent Sessions 3

CS 3-1 Secure Application Code Development: Impacts & Implementation

Michael Legary, CISSP, CISA – Operations Director, Securix

- Learn how to manage your largest areas of information systems risk via Secure Application Code Development.
- Discover how insecure code can impact an organization.
- Discuss source issues, addressing the core flaws in current code development methodologies.

CS 3-2 Achieving Sustainability: A Scalable Compliance Environment Beyond 2004

Bhavesh Bhagat – Director of ERP Solutions, Approva Corporation

- Evaluate compliance and internal audit methodology in relation to detection, prevention, and operational controls analysis.
- Learn about tactical and technical aspects of real-life SOX implementations.
- Discuss the pivotal role that internal audit can play in ensuring a successful outcome.

CS 3-3 Data Auditing: Today's Essential Business Practice for Risk Management

Lee Phillips – Vice President, Compliance and Audits, Lumigent Technologies

- Discuss data auditing as a regulatory requirement for public and non-public companies.
- Review business drivers and best practices for auditing data access and database changes.
- Examine how the audit function can capture relevant activity, analyze data access, verify and investigate behavior, and react quickly to unauthorized behavior.

CS 3-4 Wireless Networks: Friend or Foe?

Nelson Gibbs – Manager, Deloitte

- Receive an overview of wireless network technologies and architecture.
- Identify the key risks of wireless networks.
- Review recommended audit procedures.

3:50–5:00 p.m. Concurrent Sessions 4

CS 4-1 Information Security Program Management: A Federal Perspective

Russell A. Rau – Assistant Inspector General for Audits, Federal Deposit Insurance Corporation

- Evaluate the key components of sound information

security program management.

- Discuss the importance of integrating information security activities into a comprehensive security program.
- Review successful audit techniques for evaluating key control areas.

CS 4-2 Computer Crime and Computer Forensics: When the Scene of the Crime is a Hard Drive

Alan E. Brill, CISSP, CFE, CIFI – Senior Managing Director, Technology Services Group, Kroll, Inc.

- Understand why evidence in corporate wrongdoing is increasingly digital.
- Learn how to avoid mistakes that can make even the best evidence totally useless.
- Learn what to do when you suspect that your computers may contain evidence of wrongdoing.

CS 4-3 Ways To Audit IT Governance

Claude B. Cargou – General Auditor, GIE AXA

- Discover what IT governance means and why it's important to your enterprise.
- Analyze how to calculate the value delivered by IT, in particular on non-discretionary spending.
- Assess the risks generated by IT, the efficiency of the control environment and the benefits of various methods of IT performance measurement.

CS 4-4 Securing Your Internet Architecture

Nelson Gibbs – Manager, Deloitte

- Learn to identify key risks associated with Internet architectures.
- Identify risk mitigation strategies.
- Delineate pros and cons of various mitigation approaches.

5:00–6:00 p.m. Welcome Reception

Thursday, February 10, 2005

7:30–8:30 a.m. Continental Breakfast and Networking

8:30–9:45 a.m. Opening Comments—Conference Chairman

GS 2 IT Security and Compliance: Simplifying Risk Management

Eric J. Pulaski – CEO and Chairman of the Board, BindView

- Gain insight on implementing a successful risk management strategy.
- Learn how to translate regulatory requirements into operational policy and meet audit objectives.
- Discuss how to quantify risk return, as well as how to mitigate risk and sustain compliance to demonstrate due care.

9:45–10:15 a.m. Networking Break

10:15–11:25 a.m. Concurrent Sessions 5

CS 5-1 Information Assets Protection

Dennis Rolleri – Manager, Corporate Information Asset Protection, Cisco Systems

- Discover what Cisco is doing to manage/mitigate risks to its intellectual information.
- Learn to evaluate how well your company's most treasured secrets are protected.
- Discuss how to determine whether your outsourced provider is treating your company's intellectual capital appropriately.

CS 5-2 Rude Awakening: There is No Such Thing as “IT Risk”!

Jay R. Taylor, CIA, CISA, CFE – General Director, Information Technology Audit, General Motors Corporation

- Learn why focusing audit resources on “technology risk” may produce waste that you can ill afford.
- Discuss why auditing “IT risk” may deflect your energy away from your key responsibilities.
- Explore what you should tell the Audit Committee about technology and IT governance when they want more information about risks and controls.

CS 5-3 Integrating IT into the Internal Audit Process

Xenia Ley Parker, CIA, CFSA, CISA – Vice President/Manager of Compliance Enterprise Technology Group, MARSH USA, Inc.

- Discuss the lessons of Sarbanes-Oxley 404 compliance relative to IT and assessing application processes.
- Review the language of Sarbanes-Oxley, including basic steps that will smooth the process.
- Explore how audit and data interrogation technology could be used better.

CS 5-4 Using CAATs to Increase Your Audit Effectiveness and Efficiency

Sheri Fedokovitz – Partner, Deloitte

- Receive an overview of CAAT tools.
- Discuss the role of CAATs in performing Internal Audits.
- Learn tips and tricks for maximizing the benefit of CAATs.

11:25 a.m.–12:40 p.m. Lunch

12:40–2:10 p.m.

GS 3 Governance and IT

Claude B. Cargou – General Auditor, GIE AXA
Steve Mar, CISA – Senior Director Internal Audit, Microsoft
Robert W. Rudloff Jr., CIA, CFE – Vice President Internal Audit, MGM Mirage

- Explore the responsibilities of the board and senior management in relation to IT.
- Discuss the need for better governance over IT.
- Gain insight as to how governance frameworks are used to align IT strategy and manage operational risk.

2:10–2:30 p.m. Networking Break

2:30–3:40 p.m. Concurrent Sessions 6

CS 6-1 Auditor’s Role in the Windows 2000/2003 and Active Directory Server Roll Outs

Derek Melber, CISM, MCSE – Partner, Braincore.net

- Learn the top ten areas of concern when rolling out Windows 2000/2003.
- Discover common pitfalls of the IT design and implementation team.
- Examine security aspects that must be considered by both the IT staff and the auditor.

CS 6-2 IT Security Self-assessment

Linda Hunter – IM/IT Security Secretariat, Treasury Board of Canada Secretariat

- Discuss the Government of Canada’s (GoC) policy that requires its departments to monitor the state of IT security, comply with guidelines and standards, and evaluate IT initiatives.

- Review the GoC’s methodology and software used by individual departments and central agencies.
- Evaluate the success of the GoC IT security self-assessment.

CS 6-3 Supporting the Professional Development of Internal Auditors

Robert B. Foster, CFE – Vice President-Professional Audit Practices, Fidelity Investments

- Discuss new challenges and increasing responsibilities for internal audit teams around the globe.
- Learn why internal auditors must continually learn and apply new skills.
- Consider how internal audit’s mission statement, core values, and competency framework form the cornerstones of a supportive and structured professional development program.

CS 6-4 Internal Audit’s Role in an ERP Implementation

Ann Litke – Partner, Deloitte

- Get up to speed on ERP implementation procedures and outcomes.
- Identify the key risks and issues of ERP implementation.
- Review the role of the internal audit department in ERP implementation.

3:50–5:00 p.m. Concurrent Sessions 7

CS 7-1 2005 SOX General Controls and Application Controls Reviews

John F. Saric – Director Internal Audit Services, Anheuser Busch Companies, Inc.

- Discover the lessons Saric and his team learned after the first year of SOX compliance.
- Understand internal audit’s continuous role in facilitating the SOX process.
- Learn what to incorporate into 2005 audits to satisfy SOX requirements.

CS 7-2 IT & Risk Assessment

Tom Schauer – President and CEO, Trust Consulting and Compliance
Shayne Zundel, CISA, CISSP, CPA – Sr. Vice President Internal Audit, Countrywide Financial

- Discover how to perform risk assessment without being consumed by the intricacies of the discipline.
- Review the IT regulations that require risk assessment.
- Evaluate various risk assessment techniques and sample risk assessment reports.

CS 7-3 Making IT More Business Focused

Xenia Ley Parker, CIA, CFSA, CISA – Vice President/Manager of Compliance Enterprise Technology Group, MARSH USA, Inc.

- Discuss what is meant by the truly integrated audit.
- Rank your risks and criticality, and discuss whether IT risks are always business risks.
- Assess the impact of business needs on IT control responses.

CS 7-4 Hacking 101 for Auditors

David Maberry – Senior Manager, Deloitte

- Learn about hacking tools and techniques.
- Gain an understanding of how auditors can use hacking tools and techniques to better perform their own audit procedures.



Conference Sessions

Friday, February 11, 2005

- 7:30–8:30 a.m. Continental Breakfast and Networking
8:30–9:40 a.m. Opening Comments—Conference Chairman

GS 4 Secrets of Spiespies

Ira Winkler, CISSP, CISM – Global Security Strategist, CSC Consulting

- Learn the value of spies to your organization. (Spies are unstoppable geniuses who know the underlying ways to compromise information and therefore, know best how to protect it.)
- Review actual cases of espionage, including those committed by Winkler himself, to demonstrate the most cost effective security programs for your organization.

- 9:40–10:00 a.m. Networking Break
10:00–11:10 a.m. Concurrent Sessions 8

CS 8-1 Guidance for Auditing Technology: A Panel Discussion

Julia H. Allen – Networked Systems Survivability Program, Software Engineering Institute
Charles Le Grand, CIA, CDP, CISA (Moderator) – AVP, Technology Practices, The Institute of Internal Auditors
Xenia Ley Parker, CIA, CFSA, CISA – Vice President/Manager of Compliance Enterprise Technology Group, MARSH USA, Inc
Jay R. Taylor, CIA, CISA, CFE – General Director, IT Audit, General Motors Corporation
Anton B. van Wyk, CIA – Partner, PricewaterhouseCoopers Southern Africa

- Discuss how IT controls fit within the overall system of internal controls.
- Analyze the importance of IT controls and key indicators of their effectiveness.
- Evaluate organizational roles and responsibilities for IT controls.

CS 8-2 IT Governance

Steve Mar, CISA – Senior Director Internal Audit, Microsoft Corporation

- Receive an overview of IT Governance in terms of measuring the business value of IT.
- Discuss IT Governance and leveraging the IT investment.
- Analyze ways to align IT with business strategies.

CS 8-3 Audit Tracking: A System that Works

Joseph F. Bardinelli, CPA – General Auditor/Compliance Officer, Blue Cross of Northeastern Pennsylvania
Eric Manassy – Director of E-Services, Blue Cross of Northeastern Pennsylvania

- Observe a live demonstration of Blue Cross of Northeastern Pennsylvania's new on-line Audit Tracking System.
- See how this system provides management with ready access to updates.
- Discuss how this system holds management accountable for taking the corrective action promised at the time of the audit.

CS 8-4 SAP Technical Infrastructure: The Audit Impact of Web Application Server and NetWeaver Implementation

Steven P. Ossher, PGDA, CA, CISA – Senior Manager, Deloitte

- Receive an overview of Web Application Server.
- Evaluate NetWeaver and its impact on the SAP audit plan.
- Discuss recommended audit approaches.

- 11:20 a.m.–12:30 p.m. Concurrent Sessions 9

CS 9-1 Corporate Governance and the IT Factor

Anton B. van Wyk, CIA – Partner, PricewaterhouseCoopers Southern Africa

- Discuss why organizations need to focus on technology and systems in their governance environments.
- Evaluate areas where electronic communication can improve governance.
- Consider the leading questions the board should be asking of itself and management.

CS 9-2 Management Issues in IT: Understanding the Role of Security

Michael D. Gerdes, CISSP – Research Director, I-4 Program, RedSiren, Inc.

- Gain an understanding of why information security is evolving into information risk management.
- Review how information security can positively impact corporate governance.
- Understand how proactive security programs reduce both cost and risk.

CS 9-3 JD Edwards / PeopleSoft Merger: IT Audit Impacts

Rich Milo – Principal, Deloitte

- Discuss the background of the JD Edwards/PeopleSoft merger.
- Evaluate the impact this merger will have on business.
- Consider how this merger will affect the internal audit function.

Job and Industry Codes

JOB CODES

200	Chief Audit Executive
210	Director of Auditing
220	Audit Manager
230	Audit Staff
245	IT Audit Director
250	IT Audit Manager
260	IT Audit Staff
275	Audit Services Contractor
280	External Public Accountant
300	Corporate Management
310	Educator
320	Student
330	Retired
340	Audit Committee Member
350	Management Consultant
360	Other

INDUSTRY CODES

Agriculture, Forestry, & Fisheries	
0100	Agricultural, forestry, fisheries, production/services
Mining	
1000	Mining
1300	Oil & Gas Extraction
Contract Construction	
1500	Construction

Manufacturing	
2000	Food/kindred products
2100	Tobacco manufacturers
2200	Textile mill products/apparel
2400	Lumber/wood products (incl. furniture/fixtures)
2600	Paper & allied products (incl. printing/publishing)
2800	Chemicals
2830	Drugs and research
2840	Petroleum refining and related industries
3010	Rubber and plastics products
3100	Leather, stone and glass products
3300	Primary metal industries
3400	Fabricated metal products (incl. non-electric machinery)
3500	Industrial and commercial machinery
3510	Aerospace
3520	Computers and related devices/equipment
3600	Electrical machinery, electronic equipment & supplies
3700	Transportation equipment
3800	Scientific, photographic, medical goods
3900	Miscellaneous manufacturing industries

Transportation, Communications, & Utility Services	
4000	Land transportation
4400	Water transportation
4500	Air transportation
4700	Other transportation services
4800	Communication services
4810	Telecommunications
4900	Electric/gas/sanitary services
4910	Gas services
4920	Gas and electric services
4930	Sanitary services
Wholesale & Retail Trade	
5000	Wholesale trade
5300	Retail trade
5800	Eating and drinking places
Financial, Insurance, & Real Estate	
6000	Banking & financial institutions
6030	Nonbanking bank services (e.g., leasing)
6040	Thrift and savings & loan organizations
6100	Credit unions
6130	Other credit agencies
6200	Security and commodity services
6300	Insurance carriers, agents, services

6500	Real estate services
6700	Holding/investment companies
Services	
7000	Hotels/lodging services
7200	Personal/social services
7300	Contracted audit services
7310	Management consultants
7320	Information technology services
7330	Executive placement services
7500	Repair services
7600	Gaming/lottery
7800	Motion pictures/amusement & recreational services
8000	Health services
8100	Legal services
8200	Educational services
8600	Membership organizations
8900	Public accounting/accounting/bookkeeping services
8910	Miscellaneous services
Government	
9100	Federal/national government
9200	State/provincial government
9300	Local government
9400	International government
Nonclassifiable	
9900	Nonclassifiable establishments

Conference Details

Registration Fees

Take advantage of early bird registration fees. Registrations postmarked or faxed dated by December 23 will receive the early bird fees. Regular fees apply to registrations received between December 14 and January 21. After January 21, please register on site at the Grand Hyatt Union Square in San Francisco. See the registration form in this brochure for appropriate fee requirements. Registration fees include conference materials, conference CD, continental breakfasts, refreshment breaks, lunches Wednesday and Thursday, and a reception (Wednesday).

Payment Details

Payment, in US dollars, for an IIA-sponsored or co-sponsored conference is due at the time of registration. If payment has not been received prior to the start of the event, The IIA reserves the right to deny entrance. Mail your check, made payable to The Institute of Internal Auditors, with your registration form to The IIA, or call The IIA's Customer Service Center at +1-407-937-1111, Fax: +1-407-937-1101, to charge your registration to your VISA, MasterCard, or American Express.

Schedule Changes

At times it may be necessary to cancel or reschedule a conference after registration has been confirmed. The IIA will provide advance notice of any changes, and in doing so will not be responsible for penalties related to the canceling or rescheduling of airfares, lodging, etc.

What If You Change Your Mind?

Cancellations must be made in writing and those received after January 25, 2005, are subject to a US \$50 non-refundable service charge. This service charge will be waived should you register for another program at the time of cancellation. No refunds will be given for confirmed reservations not cancelled by February 9, 2005. All requests for refunds will be processed within 30 days following the program. Fees, courses, and program content are subject to change without notice.

CPE Hours Available

When you attend this conference you are eligible for 19 Continuing Professional Education (CPE) hours. When you attend a full day Workshop, you are eligible for 8 CPE hours. The IIA's educational programs are acceptable for fulfilling CPE requirements, which ensure that internal auditors comply with the specific standards on education in The IIA's International Standards for the Professional Practice of Internal Auditing. The Institute is registered with the National Association of State Boards of Accountancy as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses. Complaints regarding registered sponsors may be addressed to NASBA, 150 Fourth Avenue North, Nashville, TN 37219-2417 USA; Tel: +1-615-880-4200.



SPECIAL OFFERS:

Free IIA Membership

By remitting the nonmember price for this event upon registration, you are eligible for a free one-year gift membership. By completing this application in its entirety and submitting it to The IIA, you signify your agreement for a free one-year gift membership.

Free CIA Exam Registration

The IIA will waive the initial CIA program registration fee (a US \$60 value) for any IIA member who attends this conference. Pick up a CIA application at The IIA Registration Desk and return it to The Institute with a copy of your CPE letter.



Get 10 Percent Off Your Books to be Order

Get 10 percent off your order and free shipping and handling within the U.S. and Canada when you order IIA-published Bookstore products on-site during select IIA conferences and seminars. Or, mail in your order using the special order form available on site. The mail-in offer is only valid for orders received by The IIA within two weeks of the program's completion date. This offer is only good for attendees of select IIA conferences and seminars.

What to Wear

For your comfort, business casual is appropriate when attending IIA conferences. We suggest that you dress in layers since the temperatures in hotel meeting rooms can vary considerably.

IMPORTANT NOTE: Admittance to this event is contingent upon full receipt of payment prior to the conference.



Conference Registration Form

The IIA's Information Technology Conference for Today's Auditor
February 9 – 11, 2005 • San Francisco, California

Registration Fees (please check one)

Conference only: 19 CPE hours

- | | | |
|-----------------|--|---|
| By Dec 23 | <input type="checkbox"/> IIA member US \$850 | <input type="checkbox"/> Nonmember US \$1,050 |
| Dec 24 – Jan 21 | <input type="checkbox"/> IIA member US \$950 | <input type="checkbox"/> Nonmember US \$1,150 |
| After Jan 21 | <input type="checkbox"/> IIA member US \$1,050 | <input type="checkbox"/> Nonmember US \$1,250 |

Full-day Workshop only: 8 CPE hours

- IIA member US \$350 Nonmember US \$400

Conference and Full-day Workshop: 27 CPE hours (Save US \$100)

- | | | |
|-----------------|--|---|
| By Dec 23 | <input type="checkbox"/> IIA member US \$1,100 | <input type="checkbox"/> Nonmember US \$1,350 |
| Dec 24 – Jan 21 | <input type="checkbox"/> IIA member US \$1,200 | <input type="checkbox"/> Nonmember US \$1,450 |
| After Jan 21 | <input type="checkbox"/> IIA member US \$1,300 | <input type="checkbox"/> Nonmember US \$1,550 |

Registrant Information

Name: _____

Designation(s): _____

IIA Member #: _____ Nonmember

Please send IIA membership information.

Nickname: _____

Title: _____

Organization: _____

Organization Address: _____

City: _____ State/Province: _____

ZIP/Mail Code: _____ Country: _____

Phone: _____ Fax: _____

E-mail: _____

Job Code: _____ Industry Code: _____

Check here if you require special assistance to fully participate in the conference.

Check here if you have special meal needs.

Please list your requirements: _____

Special Offer!

By remitting the nonmember price for this event upon registration, you are eligible for a free one-year gift membership. By completing this application in its entirety and submitting it to The IIA, you signify your agreement for a free one-year gift membership.

I have paid the nonmember rate upon registration. However, I do not wish to take advantage of the one-year gift membership option.

Session Selection (Please circle the sessions you wish to attend):

WS-1	WS-2							
CS 1-1	CS 2-1	CS 3-1	CS 4-1	CS 5-1	CS 6-1	CS 7-1	CS 8-1	CS 9-1
CS 1-2	CS 2-2	CS 3-2	CS 4-2	CS 5-2	CS 6-2	CS 7-2	CS 8-2	CS 9-2
CS 1-3	CS 2-3	CS 3-3	CS 4-3	CS 5-3	CS 6-3	CS 7-3	CS 8-3	CS 9-3
CS 1-4	CS 2-4	CS 3-4	CS 4-4	CS 5-4	CS 6-4	CS 7-4	CS 8-4	

B1 B X N D E X1

Payment Information

(Registration fees must be paid in full prior to conference.)

Total amount due in

US \$ _____

Charge to (check one):

Visa MasterCard

American Express

Card #: _____

Expiration Date: _____

Signature: _____

Check Enclosed.

Payable to The Institute of Internal Auditors. For checks drawn on banks outside the US and Canada, add US \$30 bank collection charge. For wire transfer fee, add US \$15.

Five Easy Ways to Register!

Online: www.theiia.org

E-Mail: custserv@theiia.org

Mail: IIA Payment Center
P.O. Box 281196
Atlanta, GA
30384-1196

Fax: +1-407-937-1101

Phone: Customer Service Center

+1-407-937-1111

Monday-Friday

8:30 a.m. – 5:00 p.m., ET

Payments made via express mail should be sent to The IIA Customer Service Center at: 247 Maitland Ave., Altamonte Springs, FL 32701-4201.

If you do not wish to receive Institute mailings of a similar nature, please contact IIA Customer Service.

U.S. Federal Identification

13-5532538

Canadian GST Registration

R124590001

Wire transfer: Bank of America

Account # 1330059799

Routing # 026009593

Upcoming IIA 2005 Conferences

General Audit Management Conference

March 21-23, 2005
Lake Buena Vista (Orlando), FL USA

Financial Services Conference

May 23-25, 2005
Philadelphia, PA USA

Gaming Conference

April 5-7, 2005
Las Vegas, NV USA

Fraud and Ethics Conference

June 6-8, 2005
Litenfield Park (Phoenix), AZ USA

The IIA's International Conference

July 10-13, 2005
Chicago, IL USA



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